

Dori Pole Warranty

Dori Pole products are warranted against defects in material and workmanship when installed, handled and maintained according to Consort specifications and/or instructions. Warranty protection is voided when the product is used or installed in any manner contrary to Consort specifications and/or instructions or when the product is altered or modified in any way. The warrantee period begins on the date of purchase, which is typically the invoice date.

Dori Pole yokes and poles are warranted for one year from the date of purchase. Dori Pole pennants are warranted for 30 days in winds less than 35 mph. Pennants should not be flown when wind or wind gusts exceed 35 mph.

Nylon pennants and flags which are flown continuously on outdoor poles will normally begin to show slight signs of wear and fraying within the first 30 to 60 days due to sun, weather elements, wind gusting and constant movement. Most flag companies recommend replacing flags and pennants at least every 6 months to maintain fresh, colorful presentations.

Warranty Remedy

If, during the above warranty periods, your Dori Pole product fails to perform for material or workmanship reasons, please contact Consort for inspection and warranty certification. A Return Authorization Number must be obtained prior to returning any product. Collect shipments will be refused. Defective product will be repaired or replaced at Consort's discretion and expense, and returned to the buyer.